



2024 SUMMER FACTSHEET



AMARA LUXURY RESORT & VILLAS

Opening year	2009
Last renovation	2023
Season	Summer season
Category	5 Star Resort Hotel
Concept	Amara Ultra All Inclusive
Area	140.000 m2
Address	Esentepe Mah. Ahu Ünal Aysal Cad. No:1 Göynük, 07985 Göynük - Kemer Antalya / TURKEY

Telephone	+90 242 524 52 82
E-mail	info.luxury@amaraworldhotels.com
Official site	http://luxury.amaraworldhotels.com
Number of buildings and villas	1 Main Building and 51 Villas
Length and location of the beach	First coastline, length of beach 700m
Location	Antalya Airport 45km, Antalya Center: 35km, Kemer: 9 KM

AWARDS AND CERTIFICATES



Environmentally
Friendly
Green Star



BLUE AWARD



BLUE FLAG



MAIN BUILDING ROOMS



Superior Room



Superior Room Bathroom

Superior Room	Main Building Garden View	42m2	206 rooms (3 rooms for disabled guests, 24 Promo rooms, without Balcony). Room area is 42 m ² . 1 bedroom (2 Single beds or 1 French bed, 1 double or single swing seat) wc, bathroom with shower cabin and bathtub, balcony.
Superior Room	Main Building Sea View	42m2	146 room. Room area is 42 m ² . 1 bedroom (2 Single beds or 1 French bed, 1 double or single swing seat) wc, bathroom with shower cabin and bathtub, balcony.

Large Room



Large Room Bathroom



	LOCATION	AREA	FEATURES
Large Room	Main Building	65 m ²	25 rooms. Room area is 65 m ² . 1 bedroom (1 French bed and 1 single bed) wc, bathroom with shower cabin and bathtub, terrace.



Family Room



Family Room Bathroom

	LOCATION	AREA	FEATURES
Family Room	Main building	82 m ²	13 rooms with 82 m ² total area. 2 bedrooms (1 french and 1 single bed), 1 single or double swing seat, WC, bathroom with bathtub, balcony.

Junior Penthouse



Junior Penthouse Bathroom



	LOCATION	AREA	FEATURES
Junior Penthouse	Main Building	122 m ²	1 room with 122 m ² total area. 1 bedroom (1 french bed), 1 living room (sofa set), 2 WC, Jakuzzi – shower and kitchen. No balcony.



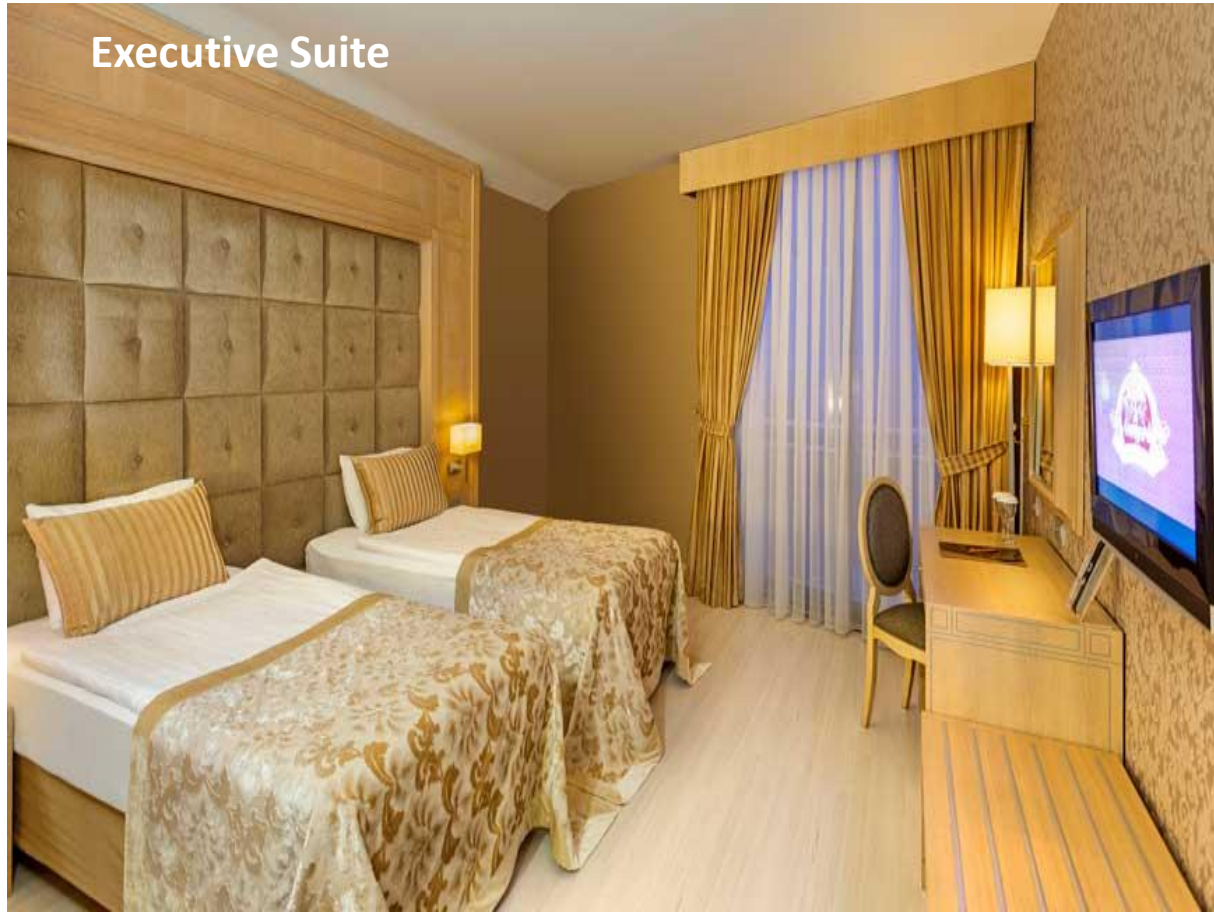
Penthouse



Penthouse Bathroom

	LOCATION	AREA	FEATURES
Penthouse	Main Building	122 m ²	2 rooms with 122 m ² total area. 2 bedrooms (2 french beds), 1 living rom (sofa set), 2 WC, 2 Jakuzzi –2 shower cabins, kitchen. No balcony.

Executive Suite



Executive Suite Living Room



LOCATION

AREA

AREA

Executive Suite

Main Building

105 m²

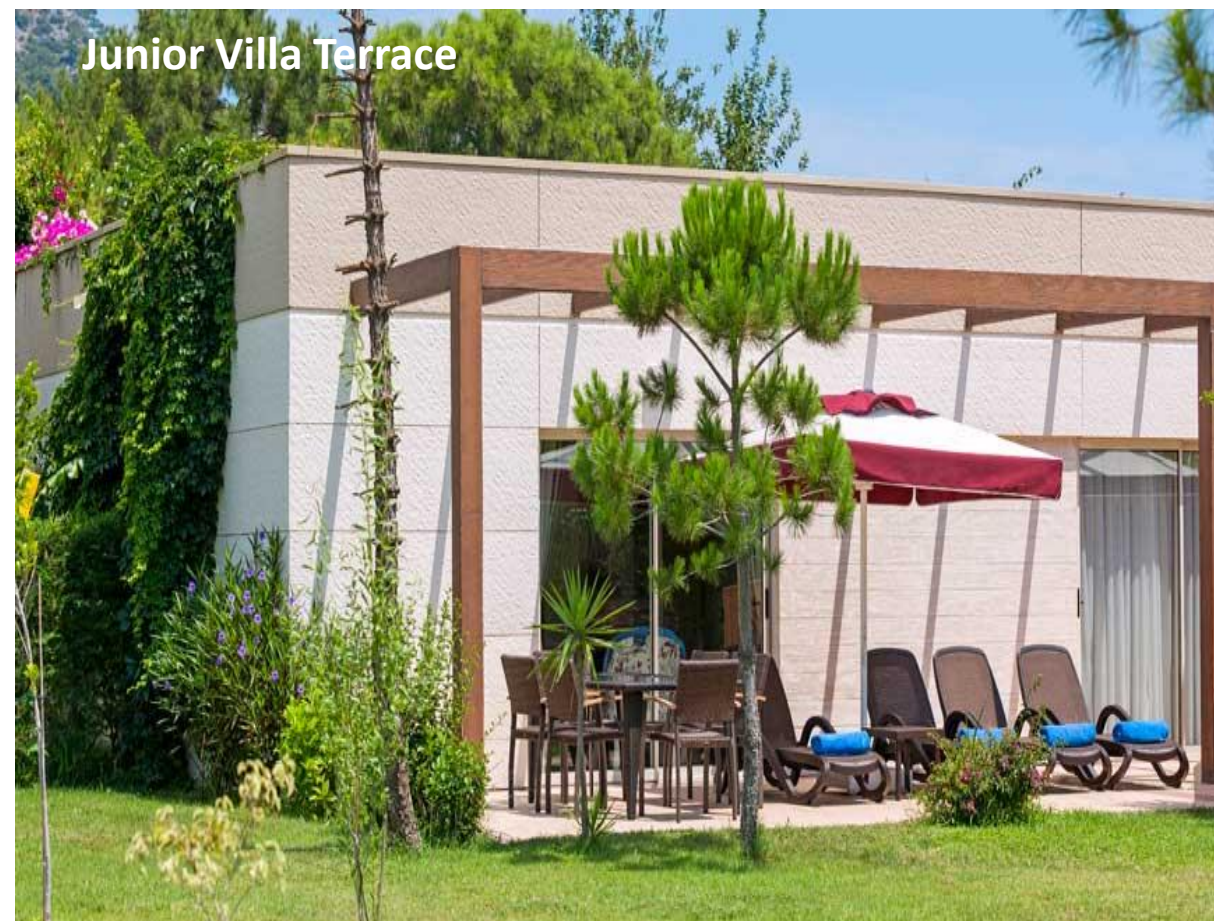
2 rooms with 105 m² total area. 2 bedrooms (2 french beds or 1 french and 2 single beds), 1 living room (sofa set), 2 WC, 1 Jakuzzi –2 shower cabins or 2 bathtubs – 1 shower cabin and 1 or 2 balconies.

VILLAS

Junior Villa



Junior Villa Terrace



	LOCATION	AREA	FEATURES
Junior Villa	Villa	110 m ²	32 Villas with 110 m ² total area. 2 bedrooms (1 french and 2 single beds), 1 living room (sofa set), 2 WC, 2 bathtubs, 1 kitchen (American), 1 terrace and common pool.



WELCOME SERVICE

- ❖ Early check-in and late check-out (Subject to Availability)
- ❖ Welcome with champagne

BUTLER SERVICE (EXTRA)

- ❖ Provides special service to the room.
- ❖ Service is provided between 8:00-24:00
- ❖ You can contact us at any time using the phone number given to you.

TRANSFER

- ❖ Transfers are provided by private vehicle for a fee.

FOOD & BEVERAGE	ROOM BAR-MINI BAR (May Vary Depending on the Number of People)	FOOD & BEVERAGE
❖ Turkish delight	❖ 1 Red wine 75 Cl	❖ Breakfast, lunch and dinner are served at the Main Restaurant.
❖ Beer nuts	❖ 2 0,5 ml water ❖ 2 Cola ❖ 2 Diet Cola ❖ 2 Fanta	❖ Extra requests of the guests will be served to the room from the room service menu for a fee.
❖ Chocolate	❖ 2 7 Up ❖ 2 sparkling water ❖ 2 fruit juice ❖ 2 beer	❖ Local and imported drinks will be served at the hotel's general outlets as All Inclusive. Only Premium drinks will be charged.
❖ Fruit basket	❖ Daily Filled.	
❖ Hot Setup ❖ Kettle ❖ Coffee Sticks ❖ Tea bags (Black tea) ❖ Herbal tea bags (linden-mint-lemon) ❖ Sugar, brown sugar, Diet Sugar ❖ 1 bottle of Water 1.5ml		

ROOM AMENITIES**CLEANING**

- ❖ Room cleaning is done every day..

BATHROOM ACCESSORIES

- ❖ Bath loofah,
- ❖ Dental kit,
- ❖ Shaving kit,
- ❖ Shampoo,
- ❖ Shower Gel
- ❖ Hair conditioner,
- ❖ Cotton disc
- ❖ Bath bubble
- ❖ Cotton swabs
- ❖ Sewing kit
- ❖ Nail file
- ❖ Soap
- ❖ Shower cap

TEXTILE & LAUNDRY

- ❖ Bathrobe and Slippers
- ❖ First class textile products.
- ❖ Washing, ironing and dry cleaning services for the special clothes of our valued guests are chargeable.

OTHER

- ❖ Shoe polish
- ❖ Shoehorn
- ❖ Shoe polishing cloth
- ❖ Shoe bag
- ❖ Clothes brush



FOR KIDS

- ❖ Bathrobes and slippers will be left in your room for the children of our valued guests. (+7)
- ❖ Baby stroller (on request)
- ❖ Baby food (on request)
- ❖ Baby and child foods prepared according to the mother's special recipe (served wherever and whenever desired)
- ❖ Children's toilet seat.
- ❖ Baby Shampoo set (on request)
- ❖ Babysitting service is paid.



	LOCATION	AREA	FEATURES
Monte Carlo Villa	Villa	220 m ²	3 Villas with 220 m ² total area. 3 bedrooms (2 french and 2 single beds), 1 living room (sofa set), 3 WC, 3 bathrooms (1 Jacuzzi + shower and 2 bathtubs), 1 kitchen (separate), 1 terrace and common pool. Although there is 1 separate butler room with its own door just near the Villa main entrance (with 1 single bed, 1 WC and 1 bathtub).



WELCOME SERVICE

❖ Early check-in and late check-out (Subject to Availability)

❖ VIP Welcome with champagne

❖ Welcome with bouquet of flowers

BUTLER SERVICE (EXTRA)

❖ Provides special service to the room.

❖ Service is provided between 8:00-24:00

❖ You can contact us at any time using the phone number given to you.

❖ Unpacking and placing luggage in the locker room on the day of arrival (upon request)

TRANSFER

❖ Transfers are provided by private vehicle for a fee. (Free transfer for stays of 1 week, 7 days or more)

MINIBAR SET UP (May Vary Depending on the Number of People)**FOOD & BEVERAGE**

❖ Turkish Delight Plate

Amara MAXI Bar Set up

❖ Breakfast, Lunch and Dinner will be served as A La Carte in the Villa Restaurant.

❖ Rich Snack Plate

❖ 4 water 0,5mL

❖ Room Service is provided to the villa for a fee at every meal.

❖ Chocolate Plate

❖ 4 Cola
❖ 4 Fanta
❖ 4 Diet Cola

❖ Local and imported drinks will be served at the hotel's general outlets as All Inclusive. Only Premium drinks will be charged.

❖ Pack of Potato Chips

❖ 4 Sprite
❖ 4 Energy drink

❖ Pavilion service is provided for a fee.

❖ Fruit basket



**FOOD & BEVERAGE
(MAXI BAR)**

BAR SET UP (It is set once at the check-in.)

❖ 1 lt. Orange juice

❖ Sparkling wine 75 Cl

❖ 1 lt. Apricot juice

❖ Import Vodka 70 Cl

❖ 1 lt. Cherry juice

❖ Import Gin 70 Cl

❖ 1 lt. Apple juice

❖ Yeni Rakı 70 Cl

❖ 1 lt. Pineapple juice

❖ Import Whiskey 70 Cl (J&B, Red Label)

❖ Red wine 75 CL

ROOM AMENITIES**CLEANING**

- ❖ Room cleaning is done every day.
- ❖ Turn Down service is provided free of charge.
- ❖ Live flower in the living room
- ❖ Pillow Menu

BATHROOM ACCESSORIES

- ❖ Bath loofah,
- ❖ Dental kit,
- ❖ Shaving kit,
- ❖ Shampoo,
- ❖ Shower Gel
- ❖ Hair conditioner,
- ❖ Cotton disc
- ❖ Bath bubble
- ❖ Cotton swabs
- ❖ Sewing kit
- ❖ Nail file
- ❖ Soap
- ❖ Shower cap
- ❖ Box soap

TEXTILE & LAUNDRY

- ❖ Bathrobe and Slippers
- ❖ First class textile products.
- ❖ Washing, ironing and dry cleaning services for the special clothes of our valued guests are chargeable.

OTHER

- ❖ Shoe polish
- ❖ Shoehorn
- ❖ Shoe polishing cloth
- ❖ Shoe bag
- ❖ Clothes brush



FOR KIDS

- ❖ Bathrobes and slippers will be left in your room for the children of our valued guests. (+7)
- ❖ Baby stroller (on request)
- ❖ Baby food (on request)
- ❖ Baby and child foods prepared according to the mother's special recipe (served wherever and whenever desired)
- ❖ Children's toilet seat.
- ❖ Baby Shampoo set (on request)
- ❖ Babysitting service is paid.



Bali Villa



Bali Villa Living Room

	LOCATION	AREA	FEATURES
Bali Villa	Villa	220 m ²	11 Villas with 220 m ² total area. 3 bedrooms (2 french and 2 single beds), 1 living room (sofa set), 3 WC, 3 bathrooms (1 Jakuzzi + shower cabin and 2 bathtub), 1 kitchen (separate), 1 terrace, private pool and private garden (closed around). Although there is 1 separate butler room with its own door just near the Villa main

WELCOME SERVICE

❖ Early check-in and late check-out
(Subject to Availability)

❖ VIP Welcome with champagne

❖ Welcome with bouquet of flowers

BUTLER SERVICE (EXTRA)

❖ Provides special service to the room.

❖ Service is provided between 8:00-24:00

❖ You can contact us at any time using the phone
number given to you.

❖ Unpacking and placing luggage in the locker room
on the day of arrival (upon request)

TRANSFER

❖ Transfers are provided by private vehicle
for a fee. (Free transfer for stays 7 days or
more)

FOOD & BAVARAGE (AMARA MAXI BAR)	BAR SET UP (It is set once at the check-in.)	FOOD & BAVARAGE
❖ Amara MAXI BAR	❖ Sparkling wine 75 Cl	❖ Breakfast, Lunch and Dinner will be served as A La Carte in the Villa Restaurant.
	❖ Import Vodka 70 Cl	❖ Room Service is provided to the villa for a fee at every meal.
	❖ Import Gin 70 Cl	❖ Local and imported drinks will be served at the hotel's general outlets as All Inclusive. Only Premium drinks will be charged.
	❖ Yeni Rakı 70 Cl	❖ Pavilion service is provided free of charge
	❖ Import Whiskey 70 Cl (J&B, Red Label) ❖ Red wine 75 CL	❖ For stays of 7 nights or more, a special BBQ service will be provided on the villa terrace one evening.

MINIBAR SET UP (May Vary Depending on the Number of People)

❖ Turkish Delight Plate

❖ Amara MAXi Bar Set up

❖ Rich Snack Plate

❖ 4 water 0,5 ml

❖ 4 Cola

❖ 4 Fanta

❖ 4 Diet Kola

❖ Chocolate Plate

❖ 4 Sprite

❖ Energy drink

❖ Pack of Potato Chips

❖ 4 sparkling water

❖ 2 bottle of Tonik

❖ Fruit basket

❖ 4 beer

❖ Capsules Coffee Machine

❖ 4 fruit juice

❖ 4 Ice tea

❖ Hot Setup

❖ Kettle

❖ Coffee Sticks

❖ Tea bags (Black tea)

❖ Herbal tea and Fruit tea bags

❖ Sugar, brown sugar, Diet Sugar

**ROOM AMENITIES****CLEANING****BATHROOM ACCESSORIES****TEXTILE & LAUNDRY****OTHER**

- ❖ Room cleaning is done every day.
- ❖ Turn Down service is provided free of charge.
- ❖ Live flower in the living room
- ❖ Pillow Menu

- ❖ Bath loofah,
- ❖ Dental kit,
- ❖ Shaving kit,
- ❖ Shampoo,
- ❖ Shower Gel
- ❖ Hair conditioner,
- ❖ Cotton disc
- ❖ Bath bubble
- ❖ Cotton swabs
- ❖ Sewing kit
- ❖ Nail file
- ❖ Soap
- ❖ Shower cap
- ❖ Box soap
- ❖ Daily pad

- ❖ Bathrobe and Slippers
- ❖ First class textile products.
- ❖ Washing, ironing and dry cleaning services for the special clothes of our valued guests are chargeable.

- ❖ Shoe polish
- ❖ Shoehorn
- ❖ Shoe polishing cloth
- ❖ Shoe bag
- ❖ Clothes brush



FOR KIDS

- ❖ Bathrobes and slippers will be left in your room for the children of our valued guests. (+7)
- ❖ Baby stroller (on request)
- ❖ Baby food (on request)
- ❖ Baby and child foods prepared according to the mother's special recipe (served wherever and whenever desired)
- ❖ Children's toilet seat.
- ❖ Baby Shampoo set (on request)
- ❖ Babysitting service is paid.

Hawaii Villa



Hawaii Villa Garden



LOCATION

AREA

FEATURES

Hawai Villa

Villa

220 m²

5 Villas with 220 m² total area. 3 bedrooms (2 french and 2 single beds), 1 living room (sofa set), 3 WC, 3 bathrooms (1 Jakuzzi + shower cabin and 2 bathtubs), 1 kitchen (separate), 1 terrace, private pool and private garden (closed around). Although there is 1 separate butler room with its own door just near the Villa main entrance (with 1 single bed, 1 WC and 1 bathtub).

WELCOME SERVICE

❖ Early check-in and late check-out
(Subject to Availability)

❖ Welcome with champagne

❖ Welcome with bouquet of flowers

BUTLER SERVICE

❖ Service is provided free of charge

❖ Service is provided between 8:00-24:00

❖ You can contact us at any time using the phone
number given to you.

❖ Unpacking and placing luggage in the locker room
on the day of arrival (upon request)

TRANSFER

- ❖ Transfer by private vehicle for stays of 5
days or more
- ❖ Welcome with bouquet of flowers
- ❖ Champagne
- ❖ cold towel

FOOD & BAVARAGE	MINIBAR SET UP (May Vary Depending on the Number of People)	FOOD & BAVARAGE
❖ Turkish Delight Plate	Amara MAXi Bar Setup	❖ Breakfast, lunch and dinner will be served A La Carte at the Villa Restaurant.
❖ Rich Snack Plate	<ul style="list-style-type: none"> ❖ 4 water 0,5mL ❖ 4 Cola ❖ 4 Fanta ❖ 4 Diet Kola 	❖ Snacks upon guests' request will be served to the room free of charge.
❖ Chocolate Plate	<ul style="list-style-type: none"> ❖ 4 Sprite ❖ 4 Energy drink 	❖ Meals will be delivered to the villa free of charge via Room Service.
❖ Pack of Potato Chips	<ul style="list-style-type: none"> ❖ 4 sparkling water ❖ 2 bottle Tonik ❖ 4 beer ❖ 4 import beer 	❖ Local and imported drinks will be served at the hotel's general outlets as All Inclusive. Only Premium drinks will be charged.
❖ Fruit basket	<ul style="list-style-type: none"> ❖ 4 fruit juice ❖ 4 Ice tea ❖ 2 Kefir 	❖ For stays of 5 nights or more, a special BBQ service will be provided on the villa terrace one evening.
<ul style="list-style-type: none"> ❖ Hot Setup ❖ Kettle ❖ Coffee Sticks ❖ Tea bags (Black tea) ❖ Herbal tea and Fruit tea bags ❖ Sugar, brown sugar, Diet Sugar 		❖ Villaya özel bir adet Pavillion, pavillion içinde de minibar- soft içecekler- bira free servis edilecektir



FOOD & BAVARAGE

BAR SETUP

❖ Amara MAXi Mini Bar Setup

❖ 1 Möet Chandon Champagne 75 Cl

❖ 1 Chivas Regal 12 Whiskey 70 Cl

❖ 1 Import Vodka 70 Cl

❖ 1 Imported Gin 70 Cl

❖ 1 Yeni Rakı 70 Cl

❖ 1 Hennessy V.S.70 Cl

❖ 1 White wine 75 Cl (Chardonnay)

❖ 1 Red wine 75 Cl (Cabernet Sauvignon)

❖ 1 Rose wine (Blush)



ROOM AMENITIES

CLEANING

BATHROOM ACCESSORIES

TEXTILE & LAUNDRY

OTHER

❖ Room cleaning is done every day.

❖ Bath loofah,

❖ Bathrobe and Slippers

❖ Shoe polish

❖ Turn Down service is free of charge.

❖ Dental kit,

❖ First class textile products.

❖ Shoehorn

❖ Shaving kit,

❖ Washing, ironing and dry

❖ Shoe polishing cloth

❖ Shampoo,

cleaning services for the

❖ Shoe bag

❖ Shower Gel

special clothes of our valued

❖ Clothes brush

❖ Hair conditioner,

guests are chargeable.

❖ Beach Bag

❖ Cotton disc

❖ Bath bubble

❖ Umbrella

❖ Live flower in living room and bathroom

❖ Cotton swabs

❖ Dress cover

❖ Sewing kit

❖ Nail file

❖ Pillow Menu

❖ Soap

❖ Shower cap

❖ Box soap

❖ Daily pad

❖ Condom

❖ Disinfectant wipes

STANDART EQUIPMENTS OF ALL STANDART ROOMS	
<ul style="list-style-type: none"> Electronic door lock system 	<ul style="list-style-type: none"> Single or Duble comfortable beds Balcony
<ul style="list-style-type: none"> Fire alarm 	<ul style="list-style-type: none"> Balcony sitting set
<ul style="list-style-type: none"> Mini bar 	<ul style="list-style-type: none"> Balcony drying hanger
<ul style="list-style-type: none"> Kettle, tea coffee sets 	<ul style="list-style-type: none"> Hair dryer
<ul style="list-style-type: none"> National and international HD channels 	<ul style="list-style-type: none"> Vanity table and mirror
<ul style="list-style-type: none"> LCD TV 	<ul style="list-style-type: none"> Bathroom set Bathrobe
<ul style="list-style-type: none"> Music broadcasts (from TV channels) 	<ul style="list-style-type: none"> Bath towels
<ul style="list-style-type: none"> Cartoon channels 	<ul style="list-style-type: none"> Slipper
<ul style="list-style-type: none"> WC, Shower cabin, bathtub 	
<ul style="list-style-type: none"> Central or Split Air Conditioning 	
<ul style="list-style-type: none"> Direct telephone in the bathroom and in the room 	
<ul style="list-style-type: none"> Free Wi Fi internet 	

DAILY FREE ROOM SERVICES

- Safety box
- Baby bed (by request)
- Baby bathtub (by request)
- Baby Potty (By Request)
- Baby Bathroom Step (By Request)
- Baby Bathrobe (By Request)
- Baby Bathroom Set up (By Request)
- Daily linen changing (By Request)
- Turn Down Service for Amara Club Card holders (by request)
- Daily towel changing (by request)
- Daily room cleaning (service is provided every day between 09:00 - 17:00)
- Daily Mini bar renewal (once a day)
- Daily Tea Coffee set renewal (once a day)

RESTAURANTS						
	KONCEPT	SERVICE HOURS & PRESENTATIONS		CAPACITY	MUSIC	FEATURES
AMARA Main Restaurant 'Rustik'	Open Buffet	Breakfast	07:00-10:00	86 Pax	Central	No Reservation Free
		Late Breakfast	10:00-10:30			
		Lunch	12.30-14:00			
		Dinner	18:30-21:00			
AMARA Main Restaurant 'Modern'	Open Buffet	Breakfast	07:00-10:00	88 Pax	Central	No Reservation Free
		Late Breakfast	10:00-10:30			
		Lunch	12.30-14:00			
		Dinner	18:30-21:00			
AMARA Main Restaurant 'Classic'	Open Buffet	Breakfast	07:00-10:00	88 Pax	Central	No Reservation Free
		Late Breakfast	10:00-10:30			
		Lunch	12.30-14:00			
		Dinner	18:30-21:00			
AMARA Main Restaurant 'Relax'	Open Buffet	Breakfast	07:00-10:00	52 Pax	Central	No Reservation Free
		Late Breakfast	10:00-10:30			
		Lunch	12.30-14:00			
		Dinner	18:30-21:00			
AMARA Main Restaurant 'Front Terrace'	Open Buffet	Breakfast	07:00-10:00	208 Pax	Central	No Reservation Free
		Late Breakfast	10:00-10:30			
		Lunch	12.30-14:00			
		Dinner	18:30-21:00			

RESTAURANTS



MAIN RESTAURANT



ANA RESTORAN

	KONCEPT	SERVICE HOURS & PRESENTATIONS	CAPACITY	MUSIC	FEATURES
AMARA Ana Restoran 'Side Terrace'	Open Buffet	Breakfast Late Breakfast Lunch Dinner	82 Pax	Central	No Reservation Free
AMARA KIDS Main Restaurant	Open Buffet	Breakfast Late Breakfast Lunch Dinner	24pax	Central	No Reservation Free

A'LA CARTE RESTAURANTS



FILIKA



BELLA GUSTO

RESTAURANT	CONCEPT A'La Carte	SERVICE HOURS AND PRESENTATIONS	CAPACITY	MUSIC	FEATURES
Filika	Sea Food Cousine	18:30 - 21:00 (Closed 1 day a week)	40 Pax	Central	Reservation needed Extra

SNACK RESTAURANTS



RESTAURANT	CONCEPT	SERVICE HOURS & PRESENTATIONS	CAPACITY	MUSIC	FEATURES
SNACK RESTAURANT	PİDE, PİZZA,DÖNER, WAFFLE, GAMBURGER KUMPIR	12:00 – 16:00	100	CENTRAL	NO RESERVATION
AQUA SNACK	AMARA KITCHEN SET, HAMBURGER	11:30-16:00	40	CENTRAL	NO RESERVATION
PATISSERIE	CAKE, BISCUITS,ICE CREAM	10:30 – 16:00	40	CENTRAL CENTRAL	NO RESERVATION NO RESERVATION
BISTRO	MORNING SERVICE LUNCH SERVICE NIGHT SERVICE	10:00 - 12:00 14:00 – 18:30 21:00 - 07:00	40		

BARS**SERVICE HOURS****CONCEPT**

LOBBY BAR	08:00 - 23:00	Alcohol&nonalcohol drinks
POOL BAR	10:00 – 00:00	Alcohol&nonalcohol drinks
BEACH BAR	10:00 – 18:00	Beer, Wine&nonalcohol drinks
BEACH BAR/BEER GARDEN	20:00 – 23:00	Beer & salty nuts
IRISH PUB	23:00- 08:00	Alcohol & nonalcohol drinks
RELAX BAR	10:00 – 16:00	Beer and nonalcohol drinks
AQUA BAR	10:00 – 16:00	Beer and nonalcohol drinks
SNACK BAR	10:00 – 16:00	Beer and nonalcohol drinks
PIER BAR	10:00 – 18:00	Beer and nonalcohol drinks
COFFEE SHOP	07:00 – 18:00	Hot Drinks
DISCO	23:00 – 02:00	Alcohol and nonalcohol drinks



FOOD AND BEVERAGE SERVICES	
Free services	
<ul style="list-style-type: none"> Sparkling wine (for adults), 	<ul style="list-style-type: none"> Breakfast, lunch and dinner services in the open buffet concept in the main restaurant,
<ul style="list-style-type: none"> Green apple pot at the reception desk (restricted by Covid-19 rules), 	<ul style="list-style-type: none"> Charcoal grilled varieties in the main restaurant,
<ul style="list-style-type: none"> Mini bar (once a day refilled) 	<ul style="list-style-type: none"> Diet and healthy food corner in the main restaurant;
<ul style="list-style-type: none"> Kettle, tea and coffee set (refilling once a day) 	<ul style="list-style-type: none"> Kids food buffet in the main restaurant
<ul style="list-style-type: none"> Waiter service in all units (except patisserie) 	<ul style="list-style-type: none"> Fresh orange juice for the breakfast Usage of Tetrapack packaged drinks
<ul style="list-style-type: none"> Drinks served during breakfast, lunch and dinner 	<ul style="list-style-type: none"> Snacks are offered in addition to all beverage services (olives, chips, snacks, cheese, etc.),
<ul style="list-style-type: none"> Grill varieties, pizza, pita, hamburger and similar snack foods in the snack restaurant 	<ul style="list-style-type: none"> Mobile food and beverage service on the beach and near the pools
<ul style="list-style-type: none"> Ice cream service 	
<ul style="list-style-type: none"> Patisserie service 	

FOOD AND BEVERAGE SERVICES

Free Services

bars

- Beer Garden (Cold glassed beer with snacks and nuts)
- High quality coffee used in all bars and restaurants,
- Fresh fruits at open buffet
- Freshly baked goods
- Thematic buffet presentations, including Turkish cuisine once a week
- Etiquets on allergic foods,
- Kids and baby buffet in the main restaurant,
- Beverage menü in all bars (A+ drinks are specified)

FOOD AND BEVERAGE SERVICES

Extra Services

- All bottled foreign wines and champagnes, premium alcoholic drinks (10 and 12 years old VSOP, XO Cognacs), luxury category liquor, brandy and whiskeys.
- Ala Carte restaurants entrance fee, special bottled wines.
- Room service; 24 hours

CONFERENCE HALL



- Offering technical equipment and modern infrastructure compatible with the latest technology, there is a 1000 m2 Congress Hall (can be divided into 3), a 643 m2 Ballroom (can be divided into 3) and 4 different Work Shops and foyer areas.

CONFERENCE HALLS

NAME	PAX	M2	TeCHNIC EQUIPMENT (YES/NO)
Hall 1	Banquet 200, Theatre 250, Classroom 150	300	YES
Hall 2	Banquett 230, Theatre 270, Classroom 170	350	YES
Hall 3	Banquet 230, Theatre270, Classroom 170	350	YES
Capella	Theatre 90, Classroom 55	102	YES
Sirus	Theatre 65, Classroom 40	81	YES
Vega	Theatre 65, Classroom 40	75,6	YES
Mountain	Classroom 20	37,5	YES
Ballroom1	Banquet 110, Theatre 250, Classroom 220	287	YES
Ballroom2	Banquet 80, Theatre 120, Classroom 90	177,8	YES
Ballroom3	Banquet 90, Theatre 140, Classroom 100	177,8	YES

GENERAL SERVICES

FREE SERVICES

- Message services
- Baggage handling staff
- Parking service (if there is a free place)
- Daily table reservations in the main restaurant for disabled guests
- Special landscaping that enables disabled guests to access all facility areas
- Usage of first class quality branded products in all bars and restaurants

EXTRA SERVICES

- Telephone, photocopy
- Laundry (dry cleaning, washing, ironing and tailor service)
- Shopping Center (Shops)
- Electronic equipment offered at the congress center
- Transfer services
- Rent a car
- Photography services
- Hairdresser
- Pets accomodation is allowed only for Guests staying in Bali or Hawaii Villas. Cats or dogs till 5 kg only.

SHOPPING CENTRE

- Jeweler
- Leather
- Boutique
- Market
- Souvenir
- Photographer
- Other stores

BEACH AND POOLS



FREE AND EXTRA SERVICES

Sand and gravel, 700 m long blue flag certified coastline,
Shower and changing cabins on the beach,
Licensed lifeguards during the day,
Umbrellas,
Sunbed
Towels
Calipso Pavilion Club (EXTRA with reservation)

HAVUZLAR



Depth

Area

Open swimming pool
Open kids swimming pool
Tropic swimming pool
Relax pool 1
Relax kids pool 1
Relax pool 2

1.40 m
0.40 m
1.40 m
1.40 m
0.40 m
1.40 m

1150 m²
150 m²
1175 m²
290 m²
25 m²
230 m²

SPORT ACTIVITIES

FREE SERVICES		
<ul style="list-style-type: none">• Gymnastics	<ul style="list-style-type: none">• Dart	<ul style="list-style-type: none">• Fitness centre
<ul style="list-style-type: none">• Beach volley	<ul style="list-style-type: none">• Pool games	<ul style="list-style-type: none">• Water Slides
<ul style="list-style-type: none">• Aerobic	<ul style="list-style-type: none">• Mini Futbol	<ul style="list-style-type: none">• Tournaments
<ul style="list-style-type: none">• Boccia	<ul style="list-style-type: none">• Basketball	<ul style="list-style-type: none">• Book corner
<ul style="list-style-type: none">• Step	<ul style="list-style-type: none">• Table tennis	
<ul style="list-style-type: none">• Tennis court, ball, racket		



SPECIAL DAYS AND HOLIDAYS

Free services

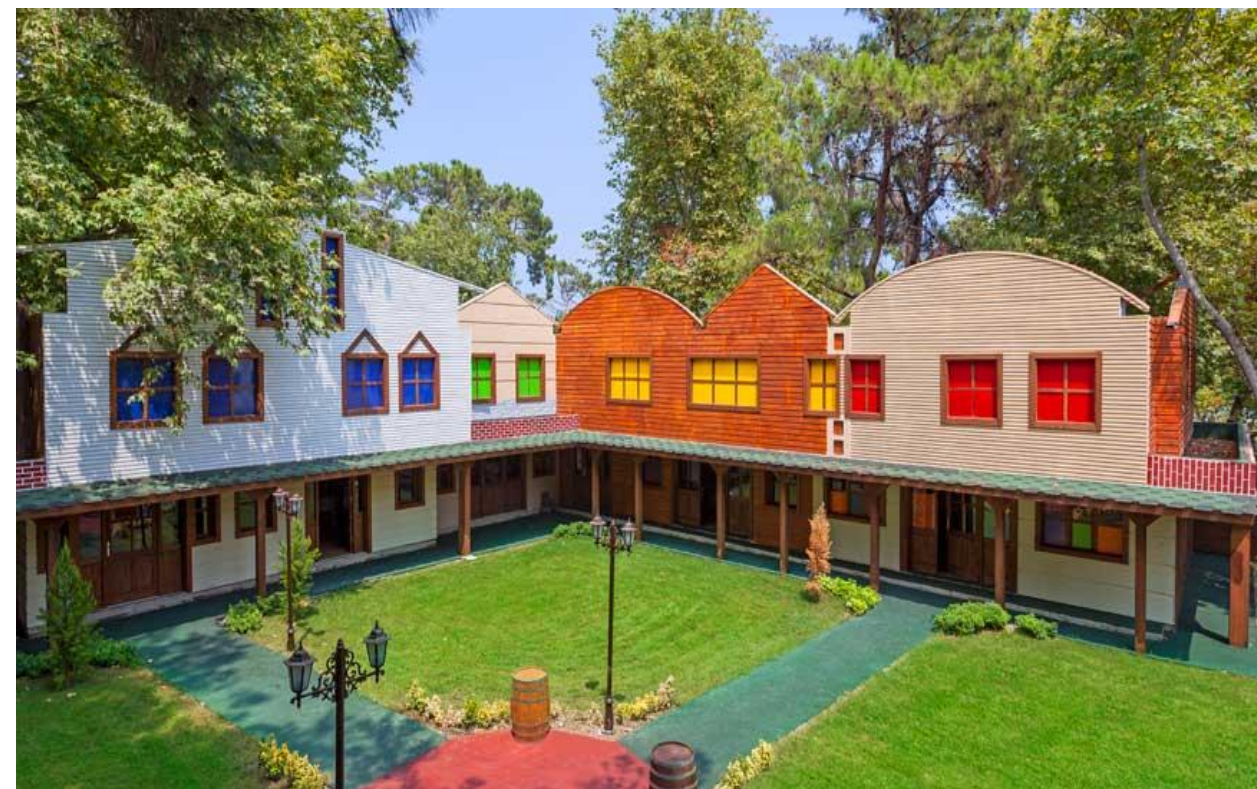
- Special service for honeymoon couples; Champagne on arrival day and a fruit basket, a one-time dinner surprise cake on a decorated table in the Ala Carte restaurant, a one-time breakfast service in the room on the morning of the preferred day.
- Special service for birthdays and wedding anniversaries; Sparkling wine, greeting card and themed cake provided in the room

Ücretli Hizmetler

- All invitation, banquet and organization services that can be provided upon special
- Special cake orders

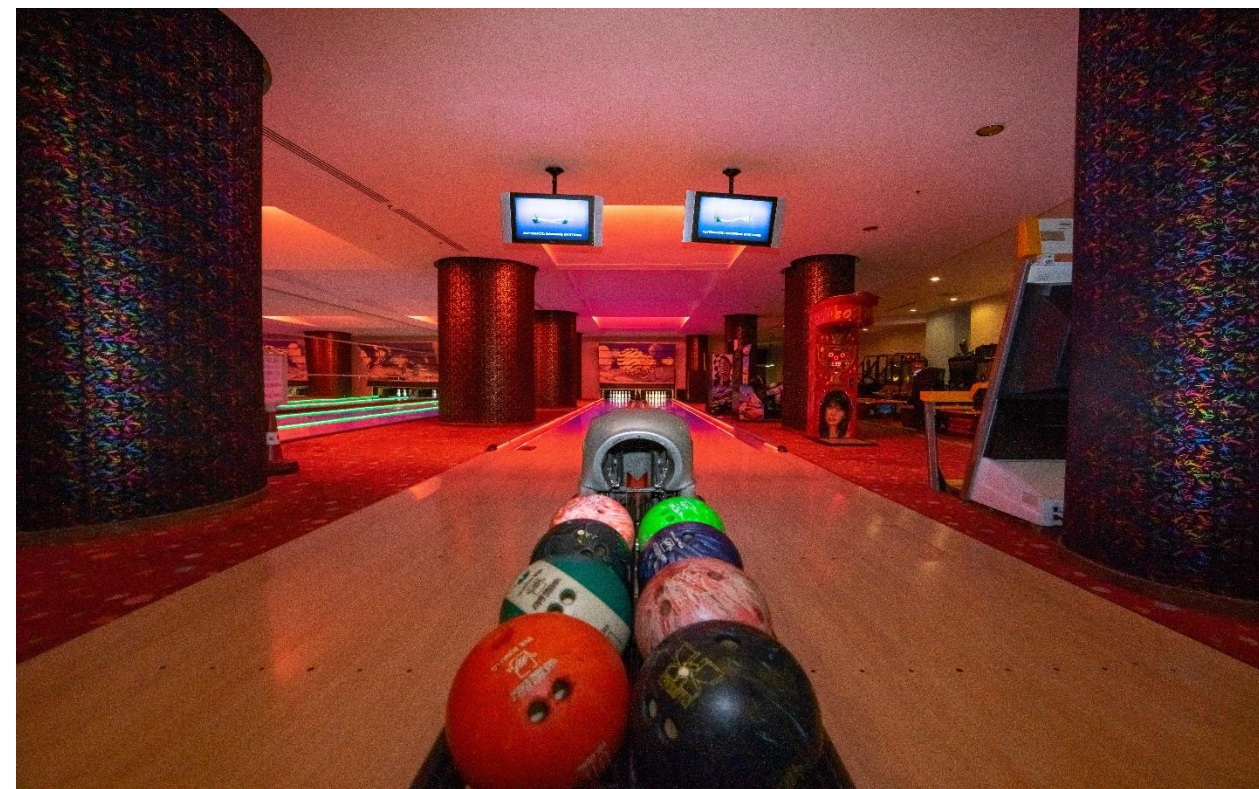


KIDS CLUB



FREE SERVICES

- Mini club (04-12 yaş)
- Mini disko
- Different theme days
- Children's pool with some activity equipment
- Mini video
- Shows for children
- Developmental games and activities
- Playground (outdoor-indoor)



EXTRA SERVICES

- Babysitting (only children aged 3 years and older are accepted, with a reservation)
- Baby Stroller Service (organized by bell team)
- Game center: Bowling, billiards, arcade, foosball, video games
- T-shirt and sand painting

SPA & WELNESS



FREE SERVICES

- Turkish bath
- Sauna
- Steam bath
- Resting room
- Indoor swimming pool
- Locked changing cabins



EXTRA SERVICES

- Manicure, pedicure
- Massage Therapies
- Turkish Bath Treatments
- Skin and Body Care, Cures
- Beauty Center
- Doctor's office & Examination Service (upon request)
- 24-hour ambulance service (upon request)
- Wheelchair
- VIP Spa (Private Turkish bath, sauna, jacuzzi, outdoor pool,

IMPORTANT FACTS

- ISO 9001 Quality Management System
- ISO 10002 Customer Satisfaction Management System
- ISO 14001 Environmental Management System
- ISO 45001 Occupational Health and Safety Management System
- ISO 22000 Food Safety Management System certifications are at the application stage.
- Officially certified first-class quality products and brands are used in all Food and Service offerings.
- Guests with allergies to any food are required to inform the Guest Relations upon their check-in. Otherwise, the Hotel Management is not responsible for any problems that may arise.
- 19.05.2008 dated T.C. According to the law, it is forbidden to smoke in closed areas for general use.
- Pets are accepted at our facility for Guests staying in Bali or Hawaii Villas (up to a maximum of 5 kg dogs or cats only)
- It's forbidden and dangerous to feed Animals or birds living on Hotel territory.
- The Hotel Management does not accept any responsibility for the shopping made in the shops (leather, photographer, silversmith, market, hairdresser, spa center etc.) in the facility and the market set up within the facility.
- The check-in time to the facility is 14:00 and the departure time from the facility is 12:00.
- Valuable items should be kept in safes in the rooms. Hotel Management does not accept responsibility in case of loss of belongings holding out of the safety box.
- Dress code may apply in some restaurants and bars in the facility.
- Air conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
- Alcoholic beverages and hookahs as well as tobacco products and alcohols are not sold to guests under the age of 18.
- Alcohol is not served to the guests with health risks.
- Preparatory work carried out during the opening and closing of the season may be delayed due to bad weather.
- Pier and beach service will start as of the opening date of the hotel.
- The hotel management reserves the right to make changes unilaterally in all service hours and types in the Factsheet in conditions that may occur due to weather conditions and similar unavailable reasons.
- The days when restaurants and bars will be closed may vary depending on weather conditions and reservation requests by the hotel management.
- Taking food out of the food units is not suitable in terms of hygiene and safety.
- In case if the sunbed is not used for a long time, the hotel has the right to take the items from the sunbeds.
- Fishing within the swimming boundaries is prohibited.
- Motor vessels cannot be used within the swimming boundaries.
- The hotel management reserves the right to make unilateral changes regarding the services and information contained in this guide.
- Measures within the scope of Covid-19 are meticulously implemented in our facility, and constant controls are provided by the Ministry and relevant organizations. All our guests are obliged to comply with the Covid measures



ENERGY MANAGEMENT

- There is a Solar Energy System in our facility for the use of renewable energy and electricity generation.
- In our facilities, heat energy is obtained by using sunlight and a large part of the hot water need is provided by renewable energy.
- Room lighting and air conditioning are connected to the energysaver system, preventing unnecessary energy consumption.
- The garden and general area lightings of the facility are timed and energy saving is achieved by obtaining maximum efficiency from daylight.
- Energy savings are achieved by using photocell lamps in areas where there is little movement.
- Emphasis is placed on the use of energy-saving light bulbs and devices in our facilities.

WATER MANAGEMENT

- Water Management processes have been established, their applications and follow-up are carried out.
- Waste waters are analyzed in accordance with ASAT and our facilities obtain Connection Quality Control License.
- Modern irrigation techniques are used in garden irrigation.
- Plant varieties with low water consumption are preferred in landscape planning.
- Water-saving aerators and photocell batteries are used in the faucets of the facility. Double-button reservoirs are preferred, preventing water wastage.
- Waste oils are collected and disposed of by licensed companies, their amounts are monitored and their mixing with the waste water line is prevented, and bacteria are routinely applied.
- Necessary inspections are carried out regularly in the pools and water waste is prevented.

SUSTAINABLE TOURISM ACTIVITIES

ENVIRONMENT AND WASTE MANAGEMENT

- "Environmental Management Training" is given to our personnel in order to create environmental awareness in our facilities.
- Waste separation is carried out in our facilities within the scope of "Zero Waste" and our facilities are certified.
- Activities are organized within the scope of "World Environment Day", "World Water Day", "World Phytosanitary Day", "International Zero Waste Day" in order to raise the awareness of our guests.
- Paper waste is prevented by communicating with stakeholders via e-mail.
- Environmentally friendly purchasing is made and local suppliers are given priority.
- An economic contribution is made by promoting the local markets, ruins, natural and historical areas in the region.
- Our hazardous and non-hazardous wastes generated as a result of facility activities are regularly sent to licensed companies for disposal and recycling.

LANDSCAPE APPLICATIONS

- Our facility is located in the Beydağları national park. There are mainly *Pinus brutia* (red pine) native to the Mediterranean vegetation, *Ceratonia siliqua* (Carob), *Myrtus communis* (Mersin) *Citrus aurantium* (Citrus).
- By preserving the vegetation of the national park, importance was given to the use of plants with low water demand within the scope of sustainable tourism.
- Care has been taken to protect and reproduce the plant species native to the region, and these species are promoted with the shields.
- Special herbal tea presentations are made to our guests with the herbs and spices we grow.

